

Virginia

(R)

SENSORY GUIDE

A resource for guests with cognitive disabilities Including autism spectrum disorder (asd)

Contents





OVERVIEW

OVERVIEW

MENITIES

WATER PARI

ATTRACTIONS



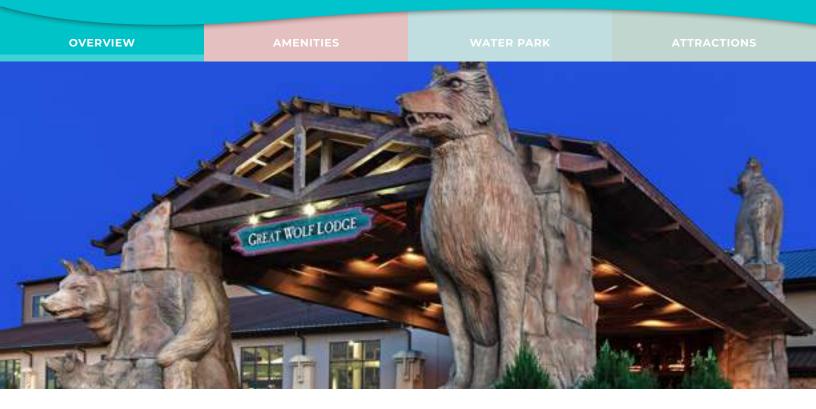
GREAT WOLF LODGE WOULD LIKE TO RECOGNIZE THE PARTNERSHIP AND COLLABORATION WITH IBCCES IN BOTH CREATING THIS SENSORY GUIDE AND IN PROVIDING GUIDANCE AND TRAINING FOR OUR PACK MEMBERS.

IBCCES has been the leader in cognitive disorder training and certification for healthcare, education, and corporate professionals around the globe for over 20 years. IBCCES is the only credentialing board that provides travel and entertainment organizations with training and certification programs from experts, autistic self-advocates, and other resources, as well as long-term support to help them accommodate and assist autistic or sensory-sensitive visitors and their families. IBCCES created programs specifically for hospitality and recreational organizations in order to train staff and help develop other accommodations for this growing but underserved part of the community.

The assessors believe the information contained within this assessment report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the assessment and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.







GREAT WOLF LODGE'S MISSION IS TO BRING JOY TO FAMILIES.

OVERVIEW

Great Wolf Lodge's mission is to bring joy to families. As the next step in ensuring this goal, we have partnered with the International Board of Credentialing and Continuing Education Standards (IBCCES) in an effort to ensure our lodge is a welcoming and joyous getaway for all of our visitors, including groups who may have a neurodivergent member. This partnership includes training and resources for our Pack Members in their interactions with neurodivergent and sensory-sensitive guests, as well as this Sensory Guide to hopefully allow our guests to be better prepared for their visit.

We understand how important it can be for families to have a thorough

understanding of a facility and its potential for sensory triggers. Our website (www.greatwolf.com) is an excellent resource for understanding the various features, attractions, retail outlets, and dining options at each of our lodges. As part of our partnership, IBCCES evaluated our slides, pools, and attractions to provide their independent and expert opinions on how each rates across sensory inputs, to give our guests a better level of information prior to visiting. Our sincere hope is that this Sensory Guide offers our guests some comfort and a sense of control as they prepare to experience a fun-filled visit to Great Wolf Lodge.



AMENITIES

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS

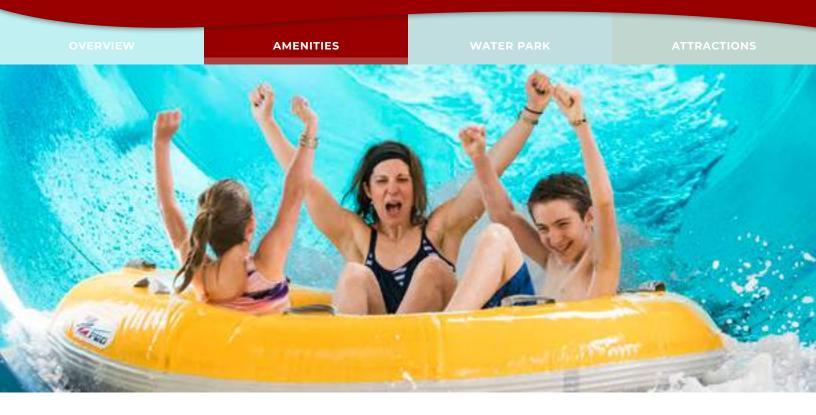
WRISTBANDS

A unique aspect of being an overnight guest at Great Wolf Lodge is the ability to leave your wallet and forms of payment secured in your guestroom while you enjoy our outlets and attractions. Upon check-in, our adult guests are outfitted with a wristband that includes a programmed RFID chip that functions as your guestroom key, as well as your ticket to enter the indoor water park. Also, it can be linked to your payment account, allowing you to charge purchases by simply scanning your wristband.

Children are also issued wristbands but without the RFID chip unless otherwise requested. If you have concerns that your child is likely to wander from your group during your stay and find themselves separated, consider requesting an RFID wristband for your child. If a Pack Member recognizes a child is separated from their group, an RFID wristband will allow us to identify the reservation of their party and greatly enhance our ability to quickly reunite the group.

Additionally, you may wish to identify a member of your group as neurodivergent, so that our Pack Members are aware to take special considerations when interacting with that guest. We can offer a special multi-colored wristband to signal to our Pack Members that the wearer is neurodivergent. If interested, please request this wristband during check-in.





QUEUES

We offer many attractions at Great Wolf Lodge across both the water park and our "dry play" Adventure Park. Each of our lodges are listed at the beginning of this Sensory Guide along with their respective attractions, so you can quickly see which are available at the lodge you plan to visit. As with any entertainment center, queues may form for certain attractions and there could be a slight wait time to experience it. This is more likely at our larger waterslides that are accessed via a tower staircase in the water park.

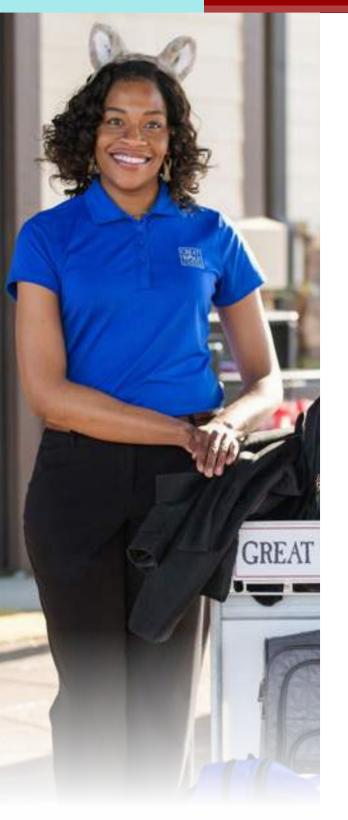
We understand that waiting in line can be a challenge for many individuals, but for various reasons, we do not offer any form of queue skipping service. However, many of our attractions are often available without any kind of queue, such as our pools and various water park play structures. In addition, our arcades and lobby entertainment are also likely to be without a line. If the wait time associated with a specific attraction is particularly challenging to a member of your group, we encourage you to take advantage of these no-queue options or consider timing your water park experience during less crowded times, such as the beginning or ending of operating hours. Another consideration, if queuing is a concern, is to schedule your visit midweek during a non-school break period, when the lodge is usually less busy.

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS



QUIET AREAS

Each Lodge is unique in its layout, but each has public areas that are generally quieter than the more popular attraction areas. We encourage you to familiarize yourself with the layout upon arrival, to determine if there are sections that would allow you to quickly find a quieter area if the need arises. Also, feel free to ask any of our Pack Members if they can recommend such an area. Of course, as a hotel guest, you'll have your guestroom to take a break from the excitement of our water park and attractions. Within the water park, cabanas are available for rent, to provide a reserved area for your group and a sense of semi-seclusion from the surrounding environment.

ADA ACCESSIBILITY

Each Great Wolf Lodge property is prepared to assist guests with specific physical accessibility requirements. Our facilities permit service animals (including inside the water park, except in or near pools); we offer ADA compliant guestrooms with features highlighted in the guestroom descriptions portion of our website; and we include several accessible hotel features such as reserved accessible parking, accessibility elements within our food and beverage outlets, and equipment for those with audibility needs.

Additional details can be found online at www.greatwolf.com/accessibility. To the extent you have specific requirements or inquiries not addressed above or online, please either reach out to us by email (accessibility@greatwolf.com) or contact us by phone (800-905-9653) and mention you'd like to speak to someone regarding the accessibility features available at a Great Wolf Lodge.

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS

DINING/FOOD ALLERGIES

Great Wolf Lodge offers multiple food and beverage outlets to satisfy your group throughout your stay, while never having to leave the comforts of the lodge. Please check our website for the specific outlets found in the lodge at which you're staying—each of our outlet menus are conveniently located online to allow you to plan ahead for your group's preferences.

Traveling with food allergies or while on a gluten-free diet can be quite stressful, and our chefs at Great Wolf Lodge are trained and knowledgeable about most allergies. With advanced notice, our culinary team can often provide personalized options to guests, no matter their needs. To coordinate with the lodge's culinary team prior to your stay, visit the "Dining" tab on the website page for the location you plan to visit. There, you'll find an email address for that lodge's executive chef to discuss your specific food allergies.

If unable to coordinate in advance of your visit, please talk to our front desk or restaurant Pack Members upon arrival at the lodge. The chef or sous chef will come out to speak to you directly about what foods may trigger an allergic reaction, and help you navigate the available menus.





WATER PARK

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS

SENSORY LEVEL SUMMARY

TYPE	ATTRACTION	тоисн	TASTE	SOUND	SMELL	SIGHT
	Alberta Falls	6	2	5	4	5
	Big Foot Pass	6	2	5	4	3
	Chinook Cove	6	2	5	4	3
	Crooked Creek	4	2	5	4	3
	Cub Paw Pool	4	2	5	4	3
	Fort Mackenzie	7	2	6	4	5
	Howlin' Tornado	8	2	5	4	5
	North Hot Springs	7	2	5	4	3
	Raccoon Lagoon	5	2	5	2	3
	River Canyon Run	6	2	5	4	5
	Slap Tail Pond	5	2	5	4	4
	South Hot Springs	7	2	5	4	3
	Totem Towers	5	2	5	4	3
	Whooping Hollow	4	2	5	4	3
	Wolf Rider Wipeout	9	2	5	4	3

OVERVIEW	OVERVIEW AMENITIES					ATTRACTIONS		
		ACTIVITY Descend f your pack	rta Falls	IT GUII				
 Potential for splashing and immersion at end of slide 	 taste 2 taste 2 tow impact on this sense throughout the attraction Potential to ingest water 	 Background noise of rushing water a guests 	e consisting	Scent of chlorine prov	4 minent	SIGHT 5 • Transition from darkness to bright light as rider exits slide • Bright colors		



RIDE NAME: Big Foot Pass

ACTIVITY SUMMARY:

Challenge your agility, speed, and coordination by attempting to cross these large, floating lily pads with the help of only cargo nets for a fun water park experience.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W	ATER PARK		ATTRACT	IONS
		RIDE NAME: Chinook Cove ACTIVITY SUMMARY: Swim, splash, and play basketball within this fun water playground. SENSORY LEVEL & PARTICIPANT GUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
also engage in water play with sports equipment	• Low impact on this sense throughout the attraction • Potential to ingest water))) SOUN - Background no consisting of ru and other gues - Potential for cl shared space v guests	bise ushing water sts ose proximity/	SMELL 4		 Mostly natural light, i setting Potential for water to in eyes 	



RIDE NAME: Crooked Creek

ACTIVITY SUMMARY:

Grab a tube and float your cares away down our lazy river for a well-deserved break from the high-energy adventure.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	v	ATER PARK		ATTRACTIONS
			ACTIVITY Splash an pool while SENSOR	Paw Pool	ies. IT GUIE	
Young quests can play and interact in shallow water . May be sprayed or have water dumped unexpectedly	• Potential for water to spray or splash in mouth • Low impact on this sense	Sound Background no consisting of ru water and othe Potential for clo proximity/share with other gues	ise shing r guests se d space	Scent of chlorine pro	4 ninent	SIGHT3• Mostly natural lighting, indoor setting• Bright colors• Potential for water to splash in eyes



RIDE NAME: Fort Mackenzie

ACTIVITY SUMMARY:

Prepare for fun in our interactive four-story water fort tree house complete with slides and toys for the whole pack.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	s	W	ATER PARK		ATTRACTIONS
			ACTIVITY Take the p fun on ou in your pa SENSOR	SUMMARY: blunge through six stor r signature water slide	ies of swi designec NT GUID	
PODENT 8 • Sensation of twists and turns as tube moves swiftly along slide • Potential for splashing and immersion at end of slide • Must be able to sit and grip tube	TASTE 2 • Low impact on this sense throughout the attraction • Potential to ingest water))) SOUND Background noi consisting of lou water and other	se Id rushing	Scent of chlorine pro	4	SIGHT 5 • Spinning and twisting • Riders move quickly down the slide as scenery rushes • Transition from darkness to bright light as rider exits slide



RIDE NAME: North Hot Springs

ACTIVITY SUMMARY:

Relax in this adults-only hot tub area for a welcome escape from the high-octane thrills of the water park.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIES	s	w	ATER PARK		ATTRACTIONS	
			ACTIVITY Head outs	SUMMARY: side to swim, slide, and with fun activities like v	play in ou		
	P	SENSORY LEVEL & PARTICIPANT GUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
Тоисн 5	TASTE 2))) ? SOUND	5	🔔 SMELL	2	SIGHT 3	
 Multiple areas to play and interact with water and play structures May be sprayed or have water dumped unexpectedly 	 Low impact on this sense throughout the attraction Potential to ingest water 	 Background noise consisting of splash water and other gue May have music pla Potential for close 	ests	 Potential scent of ch Low impact on this s 		 Outdoor/natural lighting Some bright colors Potential for water to splash in eyes 	

proximity/shared space with other visitors



RIDE NAME: River Canyon Run

ACTIVITY SUMMARY:

Twist and dip over this raft water slide's gentle curves and bends designed for the whole pack to enjoy.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS



RIDE NAME: Slap Tail Pond

ACTIVITY SUMMARY:

Catch a wave and play in the swells sweeping in from the five-foot deep end to the zero-depth entry shallows. Our wave pool can be enjoyed by pack members of all ages!

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

тоисн	5	TASTE	2))	5	🔔 SMELL	4		4
Splashing water, rolling v	waves	 Low impact on this s throughout the attra Potential to ingest w 	action	 Background noise cc of splashing water ar guests Potential for close pri shared space with ot 	nd other	Scent of chlorine pro	minent	 Open waters with otl swimmers Can get crowded Potential for water to in eyes 	



RIDE NAME: South Hot Springs

ACTIVITY SUMMARY:

Relax and take a break from the water park action in our warming pool. This is open to pack members of all ages.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W	ATER PARK	ATTRACTIONS		
			RIDE NAME: DOCUMENTATION ACTIVITY SUMMARY: By the coop on these water slides once you've reached the top of Fort MacKenzie, our interactive water fort tree house. SENSORY LEVEL & PARTICIPANT CUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation				
Потолен 5	TASTE 2)))))) SOUND	5	🛆 SMELL 4	SIGHT 3		
in shallow water	 Low impact on this sense throughout the attraction Potential to ingest water 	Background noise consisting of rush water and other g	ing	Scent of chlorine prominent	 Bright colors Fast ride through multi-colored enclosed space 		



RIDE NAME: Whooping Hollow

ACTIVITY SUMMARY:

Watch your pups howl with glee as they splash and play in this perfectly-sized playground.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITI	ES	WATER PARK			ATTRACTIONS		
			RIDE NAME: WOLF RIGET WIDEOUT ACTIVITY SUMMARY: Test your surfing skills as you catch a wave in our surf simulator that is sure fun for the whole pack. SENSORY LEVEL & PARTICIPANT GUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
Р тоисн 9	TASTE 2)))? Sound	5		4	SIGHT 3		
/ride board in turbulent/	 Low impact on this sense throughout the attraction Potential to ingest water 	Background noise consisting of rushin water and other gu		Scent of chlorine pro	minent	 Potential for water to get in eyes as water moves quickly Ride is in contained area Mostly natural light, indoor setting 		



ATTRACTIONS

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS

SENSORY LEVEL SUMMARY

ТҮРЕ	ATTRACTION	тоисн	TASTE	SOUND	SMELL	SIGHT
	Build-A-Bear	4	1	3	1	2
	Grand Lobby	2	1	5	1	3
	Howlers Peak Ropes Course	6	1	5	3	5
	Laser Trail	6	3	7	3	8
	MagiQuest	3	1	4	1	4
	Northern Lights Arcade	4	1	8	1	8
	Oliver's Mining Co.	3	1	4	1	3
	Ten Paw Alley	5	1	7	1	3

OVERVIEW	AMENITIE	s	WATER PARK		ATTRACTIONS
		E A V B B t t t t t t S	TTRACTION NAME: Build-A-Bear CTIVITY SUMMARY: /atch your child create a forever ear Workshop. Choose a favorit ers and take your pick of outfits, hen watch as the plush toy com yes. You can even pick up matc	e from t colorfu es to life ching clo	he Great Wolf Pack charac- l costumes, and accessories, e right before your pup's othing for your little ones!
 POUCH 4 Users touch materials as part of the process Additional arts & crafts are scheduled at the large table 	• Low impact on this sense	 No Sound Potential for close proximity/shared space with other visitors Machines make additional sounds Music and some background sounds from surrounding area 		l	SIGHT 2 • Users surrounded by brightly colored equipment • Indoor/overhead lighting



ATTRACTION NAME: Grand Lobby

ACTIVITY SUMMARY:

Experience a world of play, all under one roof. Our variety of exciting attractions offer something for everyone, from arcade games and mini bowling to Great Wolf's exclusive interactive adventure game, MagiQuest. Our lobby area is the hub to explore all these attractions and much more!

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW

MENITIES

WATER PARK

ATTRACTIONS



ATTRACTION NAME: Howlers Peak Ropes Course

ACTIVITY SUMMARY:

Take your family on an invigorating aerial adventure that will have you balancing on ropes, crossing bridges and climbing through obstacles: all from the safety of a climbing harness! Our ropes course offers high-flying fun that will elevate your family vacation to a whole new level.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

толсн	6	TASTE	1)))?) SOUND	5		3		5
 Users need to be abl grasp, balance, and o through the ropes co Need to wear safety 	climb ourse	Low impact on this s	ense	 Ropes course makes clicking sounds as us move through it Background sounds nearby attractions 	ers	 Some smells from fo being prepared and nearby 		 Ability to climb high down Indoor/overhead ligh 	



ATTRACTION NAME: Laser Trail

ACTIVITY SUMMARY:

Step into the shadowy world of Laser Trail, our thrillingly unique interactive laser tag experience designed for the adventure-seekers in your pack. Take on the ultimate challenge—if you dare—and may the best pack member win.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

Тоисн	6	TASTE	3))	7		3		8
 Participants must w special vests and car equipment Open areas for runni jumping and hiding Interactive play 	ry	Low impact with this Potential to inhale / 1		 Fairly loud music play throughout Likely loud noises an shouting from other participants Noises from laser gur well as throughout th attraction 	d ns as	Low impact on this s May smell the fog	sense	 Bright lights, lasers, flashing lights Dark throughout wit paint and fog effects Multiple guests run a shared space 	h neon

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS



ATTRACTION NAME: MagiQuest

ACTIVITY SUMMARY:

Explore the lodge and take part in the adventure of a lifetime! MagiQuest turns Great Wolf Lodge into a live-action videogame where you're the star. You'll choose a special magic wand, top it with extra powers, and set off on a quest to help the Guardians protect the Realm Portals, in order to earn the title of Master Magi. Play for a few minutes or all day. Be sure to take your wand home—you can continue your adventure on your next trip to Great Wolf Lodge.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

Толсн	3	💮 TASTE	1))	4	🔔 SMELL	۱	SIGHT	4
 Wave wand to activate Guests walk station to a Must travel to other flow complete 	station	• Low impact on this s	ense	 Attraction features m sounds Background sounds nearby areas 		Low impact on this s	ense	 Parts of the attractio when interacting Features many digita 	



ATTRACTION NAME: Northern Lights Arcade

ACTIVITY SUMMARY:

The Northern Lights Arcade is packed with incredible games to challenge and entertain the entire family. Lights, action, and energy fill the arcade with excitement, surrounding you with the newest and best games — and great prizes, too. The more you play, the more you can win! Plus, Paw Points don't expire: Bring your card back when you visit again for more arcade fun.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

¹ ि тоисн 4	TASTE	1)))豹 sound	8	🔝 SMELL	1	SIGHT	8
 Participants will throw, squeeze, toss, push buttons and engage in various games and equipment Lots of opportunity for tactile engagement 	Low impact on this sense	se	 High potential for cloproximity/ shared spawith other visitors When busy, can be n sounds may echo Music, buzzers, and c sounds may occur 	ace oisy as	Low impact on this s	ense	 Bright colors/lights Blinking/flashing lights Digital graphics Potential for space to crowded 	

OVERVIEW

AMENITIES

WATER PARK

ATTRACTIONS



ATTRACTION NAME: Oliver's Mining Co.

ACTIVITY SUMMARY:

Dig into adventure as you pan and sift your way to discovering beautiful gemstones buried in the mine—what's hiding in your pay dirt? Take your new collection of valuables home in a keepsake gem bag, complete with gemstone identification guide and personalized labels.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

П тоисн з	TASTE 1))	SMELL 1	SIGHT 3
 Guests sift gemstones Hands will get wet 	Low impact on this sense	 Sound of rushing water Additional sounds from surrounding areas 	Low impact on this sense	 Water in trough is constantly flowing Indoor/overhead lighting Potential for water to splash in eyes



ATTRACTION NAME: Ten Paw Alley

ACTIVITY SUMMARY:

Enjoy bowling for toddlers, teens, and tall ones alike. Shorter lanes and smaller bowling balls make this a perfect way to spend time together as a family, whether you're trying for a perfect game or simply playing for fun. No special shoes required.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

