

Southern California

(R)

SENSORY GUIDE

A resource for guests with cognitive disabilities Including autism spectrum disorder (asd)

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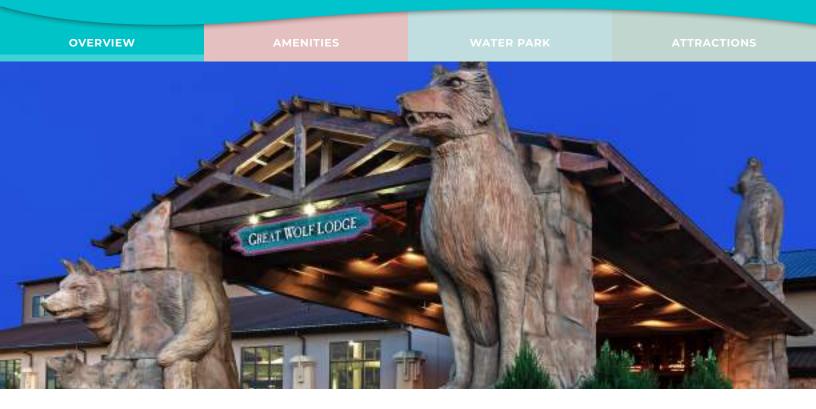
GREAT WOLF LODGE WOULD LIKE TO RECOGNIZE THE PARTNERSHIP AND COLLABORATION WITH IBCCES IN BOTH CREATING THIS SENSORY GUIDE AND IN PROVIDING GUIDANCE AND TRAINING FOR OUR PACK MEMBERS.

IBCCES has been the leader in cognitive disorder training and certification for healthcare, education, and corporate professionals around the globe for over 20 years. IBCCES is the only credentialing board that provides travel and entertainment organizations with training and certification programs from experts, autistic self-advocates, and other resources, as well as long-term support to help them accommodate and assist autistic or sensory-sensitive visitors and their families. IBCCES created programs specifically for hospitality and recreational organizations in order to train staff and help develop other accommodations for this growing but underserved part of the community.

The assessors believe the information contained within this assessment report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the assessment and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.







GREAT WOLF LODGE'S MISSION IS TO BRING JOY TO FAMILIES.

OVERVIEW

Great Wolf Lodge's mission is to bring joy to families. As the next step in ensuring this goal, we have partnered with the International Board of Credentialing and Continuing Education Standards (IBCCES) in an effort to ensure our lodge is a welcoming and joyous getaway for all of our visitors, including groups who may have a neurodivergent member. This partnership includes training and resources for our Pack Members in their interactions with neurodivergent and sensory-sensitive guests, as well as this Sensory Guide to hopefully allow our guests to be better prepared for their visit.

We understand how important it can be for families to have a thorough

understanding of a facility and its potential for sensory triggers. Our website (www.greatwolf.com) is an excellent resource for understanding the various features, attractions, retail outlets, and dining options at each of our lodges. As part of our partnership, IBCCES evaluated our slides, pools, and attractions to provide their independent and expert opinions on how each rates across sensory inputs, to give our guests a better level of information prior to visiting. Our sincere hope is that this Sensory Guide offers our guests some comfort and a sense of control as they prepare to experience a fun-filled visit to Great Wolf Lodge.



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WRISTBANDS

A unique aspect of being an overnight guest at Great Wolf Lodge is the ability to leave your wallet and forms of payment secured in your guestroom while you enjoy our outlets and attractions. Upon check-in, our adult guests are outfitted with a wristband that includes a programmed RFID chip that functions as your guestroom key, as well as your ticket to enter the indoor water park. Also, it can be linked to your payment account, allowing you to charge purchases by simply scanning your wristband.

Children are also issued wristbands but without the RFID chip unless otherwise requested. If you have concerns that your child is likely to wander from your group during your stay and find themselves separated, consider requesting an RFID wristband for your child. If a Pack Member recognizes a child is separated from their group, an RFID wristband will allow us to identify the reservation of their party and greatly enhance our ability to quickly reunite the group.

Additionally, you may wish to identify a member of your group as neurodivergent, so that our Pack Members are aware to take special considerations when interacting with that guest. We can offer a special multi-colored wristband to signal to our Pack Members that the wearer is neurodivergent. If interested, please request this wristband during check-in.





QUEUES

We offer many attractions at Great Wolf Lodge across both the water park and our "dry play" Adventure Park. Each of our lodges are listed at the beginning of this Sensory Guide along with their respective attractions, so you can quickly see which are available at the lodge you plan to visit. As with any entertainment center, queues may form for certain attractions and there could be a slight wait time to experience it. This is more likely at our larger waterslides that are accessed via a tower staircase in the water park.

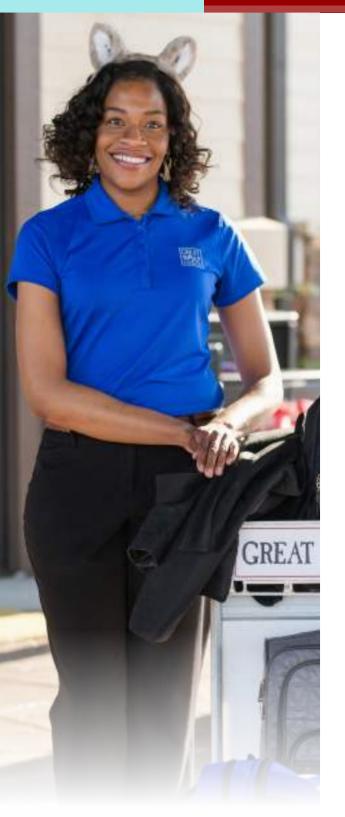
We understand that waiting in line can be a challenge for many individuals, but for various reasons, we do not offer any form of queue skipping service. However, many of our attractions are often available without any kind of queue, such as our pools and various water park play structures. In addition, our arcades and lobby entertainment are also likely to be without a line. If the wait time associated with a specific attraction is particularly challenging to a member of your group, we encourage you to take advantage of these no-queue options or consider timing your water park experience during less crowded times, such as the beginning or ending of operating hours. Another consideration, if queuing is a concern, is to schedule your visit midweek during a non-school break period, when the lodge is usually less busy.

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QUIET AREAS

Each Lodge is unique in its layout, but each has public areas that are generally quieter than the more popular attraction areas. We encourage you to familiarize yourself with the layout upon arrival, to determine if there are sections that would allow you to quickly find a quieter area if the need arises. Also, feel free to ask any of our Pack Members if they can recommend such an area. Of course, as a hotel guest, you'll have your guestroom to take a break from the excitement of our water park and attractions. Within the water park, cabanas are available for rent, to provide a reserved area for your group and a sense of semi-seclusion from the surrounding environment.

ADA ACCESSIBILITY

Each Great Wolf Lodge property is prepared to assist guests with specific physical accessibility requirements. Our facilities permit service animals (including inside the water park, except in or near pools); we offer ADA compliant guestrooms with features highlighted in the guestroom descriptions portion of our website; and we include several accessible hotel features such as reserved accessible parking, accessibility elements within our food and beverage outlets, and equipment for those with audibility needs.

Additional details can be found online at www.greatwolf.com/accessibility. To the extent you have specific requirements or inquiries not addressed above or online, please either reach out to us by email (accessibility@greatwolf.com) or contact us by phone (800-905-9653) and mention you'd like to speak to someone regarding the accessibility features available at a Great Wolf Lodge.

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DINING/FOOD ALLERGIES

Great Wolf Lodge offers multiple food and beverage outlets to satisfy your group throughout your stay, while never having to leave the comforts of the lodge. Please check our website for the specific outlets found in the lodge at which you're staying—each of our outlet menus are conveniently located online to allow you to plan ahead for your group's preferences.

Traveling with food allergies or while on a gluten-free diet can be quite stressful, and our chefs at Great Wolf Lodge are trained and knowledgeable about most allergies. With advanced notice, our culinary team can often provide personalized options to guests, no matter their needs. To coordinate with the lodge's culinary team prior to your stay, visit the "Dining" tab on the website page for the location you plan to visit. There, you'll find an email address for that lodge's executive chef to discuss your specific food allergies.

If unable to coordinate in advance of your visit, please talk to our front desk or restaurant Pack Members upon arrival at the lodge. The chef or sous chef will come out to speak to you directly about what foods may trigger an allergic reaction, and help you navigate the available menus.





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SENSORY LEVEL SUMMARY

ТҮРЕ	ATTRACTION	тоисн	TASTE	SOUND	SMELL	SIGHT
	Alberta Falls	6	2	5	4	5
	Big Foot Pass	6	2	5	4	3
	Chinook Cove	6	2	5	4	3
	Coyote Canyon	6	2	5	4	5
	Crooked Creek	4	2	5	4	3
	Cub Paw Pool	4	2	5	4	3
	Fort Mackenzie	7	2	6	4	5
	Howlin' Tornado	8	2	7	4	5
	Mountain Edge Raceway	6	2	5	4	4
	Raccoon Lagoon	5	2	5	2	3
	River Canyon Run	6	2	5	4	5
	Slap Tail Pond	5	2	5	4	4
	Totem Towers	5	2	5	4	3
	Whooping Hollow	4	2	5	4	3
	Wolf Rider Wipeout	9	2	5	4	3
	Wolf Tail	8	2	6	4	5

OVERVIEW	AMENITIE	s	WATER	PARK		ATTRACTIONS		
			RIDE NAME: Alberta Falls ACTIVITY SUMMARY: Descend four stories on this exhilarating tandem tube ride to give your pack four times the fun!					
Ale and	and the		SENSORY LEVEL & PARTICIPANT GUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
б толсн е	TASTE 2)))? Sound	5	SMELL	4	SIGHT 5		
 Ride on a single or double tube through an enclosed slide Must be able to sit and grip tube Potential for splashing and immersion at end of slide 	 Low impact on this sense throughout the attraction Potential to ingest water 	Background noise cor of rushing water and guests	nsisting · Sco	ent of chlorine prom	inent	 Transition from darkness to bright light as rider exits slide Bright colors 		



RIDE NAME: Big Foot Pass

ACTIVITY SUMMARY:

Challenge your agility, speed, and coordination by attempting to cross these large, floating lily pads with the help of only cargo nets for a fun water park experience.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W	ATER PARK		ATTRACTIONS
			ACTIVITY Swim, spl	ook Cove	NT GUIDI	
П тоисн 6	TASTE 2)))?) SOUN	ID 5		4	SIGHT 3
 Area for free swim, but may also engage in water play with sports equipment 	 Low impact on this sense throughout the attraction Potential to ingest water 	 Background n consisting of r and other gue Potential for cl shared space v guests 	ushing water ests lose proximity/	Scent of chlorine is p	prominent	 Mostly natural light, indoor setting Potential for water to get in eyes



RIDE NAME: Coyote Canyon

ACTIVITY SUMMARY:

Get ready for a 40-foot drop! Drop four stories before spinning down a water jet-fueled vortex in this exhilaratingly fun water slide!

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W	ATER PARK		ATTRACTIONS
			ACTIVITY Grab a tul well-dese SENSOR	AME: Deand float your cares aw r summary: be and float your cares aw rved break from the high (LEVEL & PARTICIPANT sory stimulation, 10 = high sen	r GUID	py adventure.
pendently or ride on tubes on slow-moving water	• Low impact on this sense throughout the attraction • Potential to ingest water)) SOUN Background r ing of rushing other guests Close proximi space with other 	noise consist- water and ty/ shared	Scent of chlorine prom	4 iinent	• Nostly natural light, indoor setting • Mostly natural light, indoor setting • Cuests pass through various areas of the waterpark as they float down the river • Potential for water to splash in eyes



RIDE NAME: Cub Paw Pool

ACTIVITY SUMMARY:

Splash and play with the pups in your pack in this kiddle swimming pool while exploring its fun activities.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W.	ATER PARK		ATTRACTIONS	
			ACTIVITY Prepare for complete v SENSORY	Mackenzie summary:	ELINES:		
Тоисн 7	TASTE 2)))))) Sound	6		4	SIGHT 5	
and interact with water and	 Low impact on this sense throughout the attraction Potential to ingest water 	 Bell dings before b dumps water Background noise ing of rushing wate other guests Potential for close imity/shared space other guests 	consist- er and prox-	Scent of chlorine pro	minent	 Bright colors and potential interaction with play structures as well as other guests Mostly natural lighting, indoor setting 	



RIDE NAME: Howlin' Tornado

ACTIVITY SUMMARY:

Take the plunge through six stories of swishing, swirling, splashing fun on our signature water slide designed for the adventure-seekers in your pack!

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	s	WATER PARK			ATTRACTIONS		
			ACTIVITY Race your ing extrav	ntain Edge summary: r Wolf Pack and the cloo	ck on our	toboggan style, mat-rac-		
б толсн е	TASTE 2))))))) sour	ID 5		4	SIGHT 4		
 Must be able to lay down and grip mat Potential for splashing and immersion at and of slide Sensation of twists and turns as mat moves swiftly along slide 	 Low impact on this sense throughout the attraction Potential to ingest water 	Background n consisting of r water and oth	ushing	Scent of chlorine pro	minent	 Bright colors Riders move quickly down the slide headfirst Transition from enclosed slide in partial darkness to bright light 		



RIDE NAME: Raccoon Lagoon

ACTIVITY SUMMARY:

Head outside to swim, slide, and play in our water playground complete with fun activities like water basketball, kiddie slides, and fountains.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

ि тоисн	5	TASTE	2))? SOUND	5		2		3
 Multiple areas to play interact with water a play structures May be sprayed or ha dumped unexpected 	ind ave water	 Low impact on this s throughout the attra Potential to ingest w 	iction	 Background noise consisting of splashir water and other gues May have music playing Potential for close proximity/shared spa with other visitors 	sts	 Potential scent of ch Low impact on this s 		 Outdoor/natural light Some bright colors Potential for water to in eyes 	0

OVERVIEW	AMENITIE	S	v	ATER PARK		ATTRACTIONS		
			RIDE NAME: Divert Canyon Run ACTIVITY SUMMARY: Twist and dip over this raft water slide's gentle curves and bends designed for the whole pack to enjoy. SENSORY LEVEL & PARTICIPANT CUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
POTENT 6 • Ride on 2-5 person tube through enclosed slide • Potential for splashing and immersion at end of slide • Must be able to sit and grip tube	 TASTE 2 Low impact on this sense throughout the attraction Potential to ingest water))) SOUN	noise rushing	Scent of chlorine prov	4 ninent	• Transition from darkn bright light as rider ex • Bright colors		



RIDE NAME: Slap Tail Pond

ACTIVITY SUMMARY:

Catch a wave and play in the swells sweeping in from the five-foot deep end to the zero-depth entry shallows. Our wave pool can be enjoyed by pack members of all ages!

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	AMENITIES WA				ATTRACTIONS		
	<image/> <section-header><section-header><section-header></section-header></section-header></section-header>						tree house.	
Тоисн 5	TASTE 2)))?) SOUND	5		4	SIGHT 3		
in shallow water	 Low impact on this sense throughout the attraction Potential to ingest water 	Background noise consisting of rushing water and other gue		Scent of chlorine prom	ninent	 Bright colors Fast ride through multi-color enclosed space 	red	



RIDE NAME: Whooping Hollow

ACTIVITY SUMMARY:

Watch your pups howl with glee as they splash and play in this perfectly-sized playground.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	s	۷	VATER PARK	ATTRACTIONS	
			<section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>			
YearYearYear• Must be able to balance /ride board in turbulent/ fast-moving water• Staff is available to assist• May slip or tumble into water	tasse 2 • Low impact on this sense throughout the attraction • Potential to ingest water))) SOUND - Background noise consisting of rushi water and other gr	ng	Scent of chlorine prominen		
		ACTIVIT Experience encounter taller pace	AME: f Tail r SUMMARY: ce high-speed thrills and hear er hairpin turns on this thrilling ik members. Y LEVEL & PARTICIPANT GU sory stimulation, 10 = high sensory	g water slide made for your		

тоисн	8	TASTE	2)))? SOUND	6	💭 SMELL	4	SIGHT	5
 "Drop" from area hei into water slide Plunging into water end of slide May move through s quickly 	at the	 Low impact on this s throughout the attra Potential to ingest w 	action	 Background noise corrushing water and of Trap door makes a so 	her guests	Scent of chlorine pro	ominent	 Transition from dark bright light as rider e Bright colors 	



ATTRACTIONS

ATTRACTIONS

SENSORY LEVEL SUMMARY

ТҮРЕ	ATTRACTION	тоисн	TASTE	SOUND	SMELL	SIGHT
	Build-A-Bear	4	1	3	1	2
	Grand Lobby	2	1	5	1	3
	Howl at the Moon Glow Golf	4	1	2	1	5
	MagiQuest	3	1	4	1	4
	Northern Lights Arcade	4	1	8	1	8
	Ten Paw Alley	5	1	7	1	3

OVERVIEW	AMENITIE		WATER PARK	ATTRACTIONS			
		Bui ACTIV Watch Bear V ters an then w eyes. N	ATTRACTION NAME: Build-A-Bear ACTURY SUMMARY Watch your child create a forever pal of their very own at Build-A- Bear Workshop. Choose a favorite from the Great Wolf Pack charac- ters and take your pick of outfits, colorful costumes, and accessories, then watch as the plush toy comes to life right before your pup's eyes. You can even pick up matching clothing for your little ones!				
• Users touch materials as part of the process • Additional arts & crafts are scheduled at the large table	• Low impact on this sense	 Potential for close proximity/shared space with other visitors Machines make additional sounds Music and some 	SMELL	• Users surrounded by brightly colored equipment • Indoor/overhead lighting			
		background sounds from surrounding areas					



ATTRACTION NAME: Grand Lobby

ACTIVITY SUMMARY:

Experience a world of play, all under one roof. Our variety of exciting attractions offer something for everyone, from arcade games and mini bowling to Great Wolf's exclusive interactive adventure game, MagiQuest. Our lobby area is the hub to explore all these attractions and much more!

SENSORY LEVEL & PARTICIPANT GUIDELINES:



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ATTRACTION NAME: Howl at the Moon Glow Golf

ACTIVITY SUMMARY:

No family vacation would be complete without a round of miniature golf for the whole pack. Howl at the Moon is an immersive black-light course that brings a nature-themed forest to vibrest life. Reserve your tee time or just show up and enjoy nine creatively designed holes to challenge and entertain players of all ages.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

тоисн 4	TASTE	1))))))) sound	2	🔔 SMELL	۱		5
 Participants swing and use clubs to aim their golf ball Play at your own pace Some differing walking surfaces as players transi- tion between and within holes 	Low impact on this sens	se	 Cenerally a quieter ar the hotel Some sound from oth guests 		Low impact on this s	ense	 Features low lighting black lights Neon writing/ design dark walls 	



ATTRACTION NAME: MagiQuest

ACTIVITY SUMMARY:

Explore the lodge and take part in the adventure of a lifetime! MagiQuest turns Great Wolf Lodge into a live-action videogame where you're the star. You'll choose a special magic wand, top it with extra powers, and set off on a quest to help the Guardians protect the Realm Portals, in order to earn the title of Master Magi. Play for a few minutes or all day. Be sure to take your wand home—you can continue your adventure on your next trip to Great Wolf Lodge.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



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ATTRACTION NAME: Northern Lights Arcade

ACTIVITY SUMMARY:

The Northern Lights Arcade is packed with incredible games to challenge and entertain the entire family. Lights, action, and energy fill the arcade with excitement, surrounding you with the newest and best games — and great prizes, too. The more you play, the more you can win! Plus, Paw Points don't expire: Bring your card back when you visit again for more arcade fun.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

Толсн	4	TASTE	1)))?∲ sound	8		۱		8
 Participants will thro squeeze, toss, push b and engage in variou and equipment Lots of opportunity fr engagement 	outtons us games	• Low impact on this s	ense	 High potential for clo proximity/ shared spa with other visitors When busy, can be no sounds may echo Music, buzzers, and o sounds may occur 	ace oisy as	• Low impact on this s	ense	 Bright colors/lights Blinking/flashing ligh Digital graphics Potential for space to crowded 	



ATTRACTION NAME: Ten Paw Alley

ACTIVITY SUMMARY:

Enjoy bowling for toddlers, teens, and tall ones alike. Shorter lanes and smaller bowling balls make this a perfect way to spend time together as a family, whether you're trying for a perfect game or simply playing for fun. No special shoes required.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

