

Georgia

(R)

SENSORY GUIDE

A resource for guests with cognitive disabilities Including autism spectrum disorder (asd)

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GREAT WOLF LODGE WOULD LIKE TO RECOGNIZE THE PARTNERSHIP AND COLLABORATION WITH IBCCES IN BOTH CREATING THIS SENSORY GUIDE AND IN PROVIDING GUIDANCE AND TRAINING FOR OUR PACK MEMBERS.

IBCCES has been the leader in cognitive disorder training and certification for healthcare, education, and corporate professionals around the globe for over 20 years. IBCCES is the only credentialing board that provides travel and entertainment organizations with training and certification programs from experts, autistic self-advocates, and other resources, as well as long-term support to help them accommodate and assist autistic or sensory-sensitive visitors and their families. IBCCES created programs specifically for hospitality and recreational organizations in order to train staff and help develop other accommodations for this growing but underserved part of the community.

The assessors believe the information contained within this assessment report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the assessment and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.





GREAT WOLF LODGE'S MISSION IS TO BRING JOY TO FAMILIES.

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Great Wolf Lodge's mission is to bring joy to families. As the next step in ensuring this goal, we have partnered with the International Board of Credentialing and Continuing Education Standards (IBCCES) in an effort to ensure our lodge is a welcoming and joyous getaway for all of our visitors, including groups who may have a neurodivergent member. This partnership includes training and resources for our Pack Members in their interactions with neurodivergent and sensory-sensitive guests, as well as this Sensory Guide to hopefully allow our guests to be better prepared for their visit.

We understand how important it can be for families to have a thorough

understanding of a facility and its potential for sensory triggers. Our website (www.greatwolf.com) is an excellent resource for understanding the various features, attractions, retail outlets, and dining options at each of our lodges. As part of our partnership, IBCCES evaluated our slides, pools, and attractions to provide their independent and expert opinions on how each rates across sensory inputs, to give our guests a better level of information prior to visiting. Our sincere hope is that this Sensory Guide offers our guests some comfort and a sense of control as they prepare to experience a fun-filled visit to Great Wolf Lodge.



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WRISTBANDS

A unique aspect of being an overnight guest at Great Wolf Lodge is the ability to leave your wallet and forms of payment secured in your guestroom while you enjoy our outlets and attractions. Upon check-in, our adult guests are outfitted with a wristband that includes a programmed RFID chip that functions as your guestroom key, as well as your ticket to enter the indoor water park. Also, it can be linked to your payment account, allowing you to charge purchases by simply scanning your wristband.

Children are also issued wristbands but without the RFID chip unless otherwise requested. If you have concerns that your child is likely to wander from your group during your stay and find themselves separated, consider requesting an RFID wristband for your child. If a Pack Member recognizes a child is separated from their group, an RFID wristband will allow us to identify the reservation of their party and greatly enhance our ability to quickly reunite the group.

Additionally, you may wish to identify a member of your group as neurodivergent, so that our Pack Members are aware to take special considerations when interacting with that guest. We can offer a special multi-colored wristband to signal to our Pack Members that the wearer is neurodivergent. If interested, please request this wristband during check-in.





QUEUES

We offer many attractions at Great Wolf Lodge across both the water park and our "dry play" Adventure Park. Each of our lodges are listed at the beginning of this Sensory Guide along with their respective attractions, so you can quickly see which are available at the lodge you plan to visit. As with any entertainment center, queues may form for certain attractions and there could be a slight wait time to experience it. This is more likely at our larger waterslides that are accessed via a tower staircase in the water park.

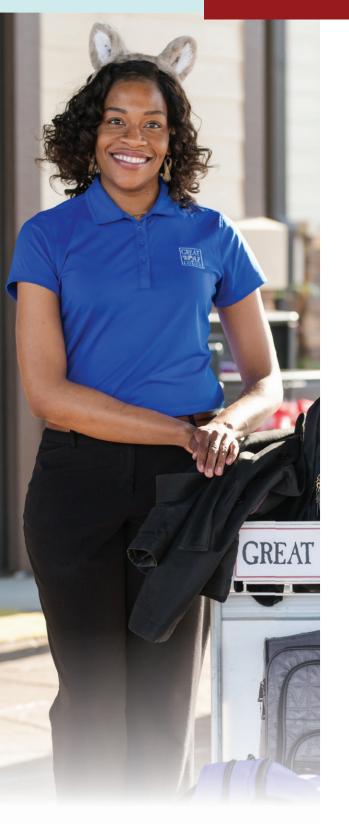
We understand that waiting in line can be a challenge for many individuals, but for various reasons, we do not offer any form of queue skipping service. However, many of our attractions are often available without any kind of queue, such as our pools and various water park play structures. In addition, our arcades and lobby entertainment are also likely to be without a line. If the wait time associated with a specific attraction is particularly challenging to a member of your group, we encourage you to take advantage of these no-queue options or consider timing your water park experience during less crowded times, such as the beginning or ending of operating hours. Another consideration, if queuing is a concern, is to schedule your visit midweek during a non-school break period, when the lodge is usually less busy.

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QUIET AREAS

Each Lodge is unique in its layout, but each has public areas that are generally quieter than the more popular attraction areas. We encourage you to familiarize yourself with the layout upon arrival, to determine if there are sections that would allow you to quickly find a quieter area if the need arises. Also, feel free to ask any of our Pack Members if they can recommend such an area. Of course, as a hotel guest, you'll have your guestroom to take a break from the excitement of our water park and attractions. Within the water park, cabanas are available for rent, to provide a reserved area for your group and a sense of semi-seclusion from the surrounding environment.

ADA ACCESSIBILITY

Each Great Wolf Lodge property is prepared to assist guests with specific physical accessibility requirements. Our facilities permit service animals (including inside the water park, except in or near pools); we offer ADA compliant guestrooms with features highlighted in the guestroom descriptions portion of our website; and we include several accessible hotel features such as reserved accessible parking, accessibility elements within our food and beverage outlets, and equipment for those with audibility needs.

Additional details can be found online at www.greatwolf.com/accessibility. To the extent you have specific requirements or inquiries not addressed above or online, please either reach out to us by email (accessibility@greatwolf.com) or contact us by phone (800-905-9653) and mention you'd like to speak to someone regarding the accessibility features available at a Great Wolf Lodge.

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DINING/FOOD ALLERGIES

Great Wolf Lodge offers multiple food and beverage outlets to satisfy your group throughout your stay, while never having to leave the comforts of the lodge. Please check our website for the specific outlets found in the lodge at which you're staying—each of our outlet menus are conveniently located online to allow you to plan ahead for your group's preferences.

Traveling with food allergies or while on a gluten-free diet can be quite stressful, and our chefs at Great Wolf Lodge are trained and knowledgeable about most allergies. With advanced notice, our culinary team can often provide personalized options to guests, no matter their needs. To coordinate with the lodge's culinary team prior to your stay, visit the "Dining" tab on the website page for the location you plan to visit. There, you'll find an email address for that lodge's executive chef to discuss your specific food allergies.

If unable to coordinate in advance of your visit, please talk to our front desk or restaurant Pack Members upon arrival at the lodge. The chef or sous chef will come out to speak to you directly about what foods may trigger an allergic reaction, and help you navigate the available menus.





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SENSORY LEVEL SUMMARY

ΤΥΡΕ	ATTRACTION	тоисн	TASTE	SOUND	SMELL	SIGHT
	Big Foot Pass	6	2	5	4	3
	Chinook Cove	6	2	5	4	3
	Crooked Creek	4	2	5	4	3
	Cub Paw Pool	4	2	5	4	3
	Fort Mackenzie	7	2	6	4	5
	Northwoods Oasis	7	2	5	4	3
	Otter Run	7	2	5	4	5
	Raccoon Lagoon	4	2	4	2	2
	Rapid Racer	7	2	5	4	5
	River Canyon Run	6	2	5	4	5
	Slap Tail Pond	5	2	5	4	4
	Totem Towers	5	2	5	4	3
	Triple Thunder	8	2	5	4	5
	Whooping Hollow	4	2	5	4	3
	Wolf Tail	8	2	6	4	5

OVERVIEW	AMENITIE	s v	NATER PARK	ATTRACTIONS	
		ACTIVIT Challeng cross the for a fun	AME: Foot Pass Y SUMMARY: le your agility, speed, and coord ese large, floating lily pads with water park experience.	the help of only cargo nets	
ि тоисн 6	TASTE 2)) ⑦ SOUND 5	🔬 SMELL 4	SIGHT 3	
 Users must be able to grip and balance Potential for immersion 	 Low impact on this sense throughout the attraction Potential to ingest water 	 Background noise consisting of rushing water and other guests Potential for close proximity/shared space with other guests 	Scent of chlorine prominent	 Bright colors Potential for water to splash in eyes 	



RIDE NAME: Chinook Cove

ACTIVITY SUMMARY:

Swim, splash, and play basketball within this fun water playground.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	M AMENITIES			ATER PARK	ATTRACTIONS
			ACTIVITY Grab a tuk well-deset	ME: Ked Creek SUMMARY: De and float your cares away rved break from the high-er	uidelines:
pendently or ride on tubes on slow-moving water	• Low impact on this sense throughout the attraction • Potential to ingest water	 Background neing of rushing other guests Close proximit space with oth 	oise consist- water and y/ shared	Scent of chlorine promine	 4 OSTIGHT 3 nt Mostly natural light, indoor setting Guests pass through various areas of the waterpark as they float down the river Potential for water to splash in eyes



RIDE NAME: Cub Paw Pool

ACTIVITY SUMMARY:

Splash and play with the pups in your pack in this kiddle swimming pool while exploring its fun activities.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	s	W	ATER PARK		ATTRACTIONS	
		RIDE NAME: FORT Mackenzie ACTIVITY SUMMARY: Prepare for fun in our interactive four-story water fort tree house complete with slides and toys for the whole pack. SENSORY LEVEL & PARTICIPANT CUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
Тоисн 7	TASTE 2)))?) SOUND	6		4	SIGHT	5
and interact with water and	 Low impact on this sense throughout the attraction Potential to ingest water 	 Bell dings before bu dumps water Background noise c ing of rushing water other guests Potential for close p imity/shared space v other guests 	onsist- and rox-	Scent of chlorine prominent		 Bright colors and potential interaction with play structures as well as other guests Mostly natural lighting, indoor setting 	



RIDE NAME: Northwoods Oasis

ACTIVITY SUMMARY:

Feel the heat relaxing every muscle as you slow down to soak up a glow. It's a great way to end your day of water park play. Northwoods Oasis is open to guests of all ages. Please see cautions in the Safety Rules below.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W	ATER PARK		ATTRACTIONS	
		ACTIVITY Ride gent leave you indoor wa	r Run SUMMARY: le twists and turns mac	No mat	or tube is required for this		
Тоисн 7	TASTE 2)))?) SOUND	5		4	SIGHT 5	
 Must be able to maintain body position on slide Fast moving body slide Immersion at end of slide 	 Low impact on this sense throughout the attraction Potential to ingest water 	Background noise consisting of rushin ter and other quest		Scent of chlorine pro	minent	 Bright colors Riders move quickly down slide as scenery rushes Transition from darkness to bright light Twists and turns 	



RIDE NAME: Raccoon Lagoon

ACTIVITY SUMMARY:

Head outside to swim, slide, and play in our water playground complete with fun activities like water basketball, kiddie slides, and fountains.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	W	ATER PARK		ATTRACTI	ONS
		ACTIVITY Grab a tul finish line SENSOR	d Racer	id pack r	DELINES:	le	
тоисн 7	TASTE 2))))))) sound	5		4	SIGHT	5
 Ride on tube through enclosed slide Potential for splashing and immersion at end of slide Must be able to sit and grip tube 	 Low impact on this sense throughout the attraction Potential to ingest water 	Background nois consisting of rus water and other	hing	Scent of chlorine pro	minent	 Transition from darkn bright light as rider ex Can see into other slic multiple times during Bright colors 	kits slide de



River Canyon Run

ACTIVITY SUMMARY:

Twist and dip over this raft water slide's gentle curves and bends designed for the whole pack to enjoy.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



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RIDE NAME: Slap Tail Pond

ACTIVITY SUMMARY:

Catch a wave and play in the swells sweeping in from the five-foot deep end to the zero-depth entry shallows. Our wave pool can be enjoyed by pack members of all ages!

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

ि тоисн	5	TASTE	2)))?) SOUND	5	🔝 SMELL	4	SIGHT	4
Splashing water, roll	ing waves	 Low impact on this s throughout the attra Potential to ingest w 	ction	 Background noise co of splashing water ar guests Potential for close pr shared space with of 	nd other oximity/	Scent of chlorine pro	ominent	 Open waters with ot swimmers Can get crowded Potential for water to in eyes 	



RIDE NAME: Totem Towers

ACTIVITY SUMMARY:

Fly the coop on these water slides once you've reached the top of Fort MacKenzie, our interactive water fort tree house.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	S	w	ATER PARK	ATTRACTIONS
			ACTIVITY Grab your three thril water park	e Thunder summary:	IDELINES:
Толсн в	TASTE 2)))?) SOUNE	5 5		SIGHT 5
 Sensation of twists and turns as tube moves swiftly along slide and funnels Potential for splashing and immersion at end of slide Must be able to sit and grip tube 	 Low impact on this sense throughout the attraction Potential to ingest water 	Background nois consisting of rus water and other	shing	Scent of chlorine prominen	 Fast ride through multi-colored slide Spinning and twisting Transition from darkness to bright light as rider exits slide Bright colors



RIDE NAME: Whooping Hollow

ACTIVITY SUMMARY:

Watch your pups howl with glee as they splash and play in this perfectly-sized playground.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	s	w	ATER PARK	ATTRACTIONS	
	✓ TASTE 2		Experienc encounter taller pack		g water slide made for your IIDELINES: stimulation	
 "Drop" from area height into water slide Plunging into water at the end of slide May move through slide quickly 	 Low impact on this sense throughout the attraction Potential to ingest water 	Background noise of rushing water and of Trap door makes a s	other guests	Scent of chlorine prominen	t Transition from darkness to bright light as rider exits slide Bright colors	



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SENSORY LEVEL SUMMARY

ТҮРЕ	ATTRACTION	тоисн	TASTE	SOUND	SMELL	SIGHT
	Build-A-Bear	4	1	3	1	2
	Grand Lobby	2	1	5	1	3
	Howl in One Mini Golf	4	1	5	3	3
	Howlers Peak Ropes Course	6	1	5	3	5
	MagiQuest	2	1	4	1	4
	Northern Lights Arcade	4	1	8	1	8
	Oliver's Mining Co.	3	1	4	1	3
	Rustic Ridge Climbing Wall	8	1	4	1	5
	Ten Paw Alley	5	1	5	1	5
	The Yards by Topgolf Swing Suite	5	6	4	4	4

OVERVIEW	AMENITIE	S				ATTRACTIONS	
		ATTRACTION NAME: Build-A-Bear ACTIVIT SUMMARY: Watch your child create a forever pal of their very own at Build-A- Bear Workshop. Choose a favorite from the Great Wolf Pack charac- ters and take your pick of outfits, colorful costumes, and accessories, then watch as the plush toy comes to life right before your pup's eyes. You can even pick up matching clothing for your little ones! SENSORY LEVEL & PARTICIPANT CUIDELINES: 1 = low sensory stimulation, 10 = high sensory stimulation					
Provide a constraint of the process • Additional arts & crafts are scheduled at the large table	• Low impact on this sense	 Potential for close proximity/shared sp with other visitors Machines make additional sounds Music and some background sound from surrounding additional sound sound from surrounding additional sound from su	Is	SMELL Low impact on this set	l	SIGHT 2 • Users surrounded by brightly colored equipment • Indoor/overhead lighting	



ATTRACTION NAME: Grand Lobby

ACTIVITY SUMMARY:

Experience a world of play, all under one roof. Our variety of exciting attractions offer something for everyone, from arcade games and mini bowling to Great Wolf's exclusive interactive adventure game, MagiQuest. Our lobby area is the hub to explore all these attractions and much more!

SENSORY LEVEL & PARTICIPANT GUIDELINES:



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ATTRACTION NAME: Howl in One Mini Golf

ACTIVITY SUMMARY:

No family vacation would be complete without a round of miniature golf! Reserve your tee time for 9 holes of interactive play with plenty of sand traps, tricky shots, giant animals and ball-eating fish. It's challenging enough for more skilled players and easy enough for putters of all ages.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

ि тоисн	4	TASTE	۱)) 別 SOUND 5	🔔 SMELL	3		3
 Participants swing a clubs to aim their go Play at your own pac Some differing walki as players transition and within holes 	lf ball e ng surfaces	Low impact on this s	ense	 Users can hear clicking sounds from ropes course overhead Sound echoes in this area 	 Some smells from for items being prepared and served nearby 		 Natural light, indoor Ropes course is abov when playing mini g 	re head

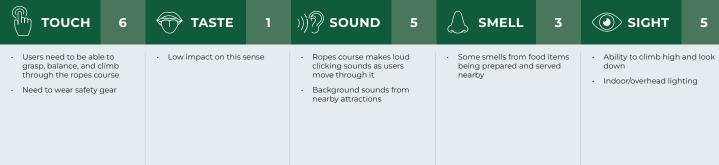


ATTRACTION NAME: Howlers Peak Ropes Course

ACTIVITY SUMMARY:

Take your family on an invigorating aerial adventure that will have you balancing on ropes, crossing bridges and climbing through obstacles: all from the safety of a climbing harness! Our ropes course offers high-flying fun that will elevate your family vacation to a whole new level.

SENSORY LEVEL & PARTICIPANT GUIDELINES:



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ATTRACTION NAME: MagiQuest

ACTIVITY SUMMARY:

Explore the lodge and take part in the adventure of a lifetime! MagiQuest turns Great Wolf Lodge into a live-action videogame where you're the star. You'll choose a special magic wand, top it with extra powers, and set off on a quest to help the Guardians protect the Realm Portals, in order to earn the title of Master Magi. Play for a few minutes or all day. Be sure to take your wand home—you can continue your adventure on your next trip to Great Wolf Lodge.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

ि тоисн	2	TASTE	1)))?) SOUND	4	💭 SMELL	۱	SIGHT	4
Wave wand to activa Guests walk station t		Low impact on this s	ense	 Attraction features m sounds Background sounds nearby areas 		Low impact on this s	ense	 Parts of the attractio when interacting Features many digita 	U .



ATTRACTION NAME: Northern Lights Arcade

ACTIVITY SUMMARY:

The Northern Lights Arcade is packed with incredible games to challenge and entertain the entire family. Lights, action, and energy fill the arcade with excitement, surrounding you with the newest and best games — and great prizes, too. The more you play, the more you can win! Plus, Paw Points don't expire: Bring your card back when you visit again for more arcade fun.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 тоисн 4	TASTE	1)))ŷŷ sound	8	🔔 SMELL	1	SIGHT	8
 Participants will throw, squeeze, toss, push buttons and engage in various games and equipment Lots of opportunity for tactile engagement 	Low impact on this sen	nse	 High potential for clo proximity/ shared spa with other visitors When busy, can be n sounds may echo Music, buzzers, and c sounds may occur 	ace oisy as	Low impact on this s	ense	 Bright colors/lights Blinking/flashing lights Digital graphics Potential for space to crowded 	

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ATTRACTION NAME: Oliver's Mining Co.

ACTIVITY SUMMARY:

Dig into adventure as you pan and sift your way to discovering beautiful gemstones buried in the mine—what's hiding in your pay dirt? Take your new collection of valuables home in a keepsake gem bag, complete with gemstone identification guide and personalized labels.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = low sensory stimulation, 10 = high sensory stimulation

ि тоисн	3	TASTE	1)))豹 sound	4		1		3
 Guests sift gemstones Hands will get wet 		• Low impact on this s	ense	 Sound of rushing wat Additional sounds fro surrounding areas 		Low impact on this s	ense	 Water in trough is conflowing Indoor/overhead ligh Potential for water to in eyes 	ting



ATTRACTION NAME: Rustic Ridge Climbing Wall

ACTIVITY SUMMARY:

Take fun to new heights! Rustic Ridge offers a 33-ft. climbing challenge for every age and skill level. Our staff will outfit you with a safety harness and provide friendly tips on making it to the "summit".

SENSORY LEVEL & PARTICIPANT GUIDELINES:



OVERVIEW	AMENITIE	s		ATTRACTIONS			
		A Er ar to si	ATTRACTION NAME: Description Description ACTIVITY SUMMARY: Enjoy bowling for toddlers, teens, and tall ones alike. Shorter lanes and smaller bowling balls make this a perfect way to spend time together as a family, whether you're trying for a perfect game or simply playing for fun. No special shoes required. SENSORY LEVEL & PARTICIPANT GUIDELINES: 1= low sensory stimulation, 10 = high sensory stimulation				
тоисн 5	TASTE 1)))	5 🛆 SMELL	1 💽 SICHT 5			
 Users can bowl Features smaller balls and smaller pins 	Low impact on this sense	 Sounds from bowling a music Potential for sounds to in this area Potential for close prox shared space with other visitors 	echo imity/	 Indoor, Neon accent lighting This is a dimly lit area Multiple digital screens 			



The Yards by Topgolf Swing Suite

ACTIVITY SUMMARY:

Enter the thrilling world of The Yards, a family gaming den where fun comes first. Bond with your pack and play for bragging rights while firing dodgeballs at zombie invaders, pitching a perfect strike, or kicking your way to victory — all in the same visit.

SENSORY LEVEL & PARTICIPANT GUIDELINES:

